# Configure your Computer for athenaNet

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The process of configuring your computer for athenaNet should take just a few moments. If you have trouble making any of the necessary changes, please contact your IT department for assistance.

Before beginning, you need to verify that you have administrative rights (Windows only). If you do not have administrative rights, please work with your IT department to ensure that your computer is configured appropriately. To verify this:

1. Click **Start**
2. Click **control panel**
3. Click **User accounts**
4. Click **Manage User Accounts**. If you’re an administrator it should display on the page pictured below.

---

**Safari version 9.0+ on OSX**

**Configuring your Mac**

1. We recommend disabling Swipe between pages on your Mac:
   a. Click the **Apple** menu
   b. Select **System Preferences**
   c. Select **Trackpad**
   d. Select **More gestures**
   e. Unclick the checkbox next to **Swipe between pages**

2. Enable Full Access Keyboard
   a. Click the **Apple** menu
   b. Go to **System Preferences**
   c. Select **Keyboard**
   d. Choose **Shortcuts tab**
e. Toggle Full Keyboard Access to All controls

Required settings for athenaNet in Safari

Below is a summary of all athenaNet support settings with both a description of the setting and the supported value that should be set in Safari. You should set these settings manually following the instructions in the Configure Safari section.

<table>
<thead>
<tr>
<th>Settings</th>
<th>Reason</th>
<th>Supported Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allow pop-ups</td>
<td>Allow pop-ups to display</td>
<td>On</td>
</tr>
<tr>
<td>Auto-fill forms</td>
<td>Automatically fills form fields with previously entered data</td>
<td>Off</td>
</tr>
<tr>
<td>Save passwords</td>
<td>Allows your browser to save passwords</td>
<td>Off</td>
</tr>
<tr>
<td>Default print margins</td>
<td>Sets the default page margins for printing</td>
<td>0.25&quot;</td>
</tr>
</tbody>
</table>

Configuring Safari

1. Verify that you are using Safari 9.0+
   a. Open your Safari browser
   b. Click Safari
   c. Click About Safari

2. Allow pop-up windows
   a. Click Safari
   b. Select Preferences
   c. Click Security
   d. Uncheck Block pop-up windows
3. The autofill feature should be disabled before using athenaNet because it introduces the potential to autofill information where it is not intended. To disable this feature:
   a. Click on Safari in the program menu and select Preferences in the drop-down menu
   b. Click on the Autofill tab in the Preferences drop-down menu
   c. Click on each of the check boxes next to the autofill options to deselect them, turning off the autocomplete for each option

4. Set your print margins
   a. Click Safari
   b. Click File and select Print. Make sure that your default printer is selected
   c. Click the Paper Size dropdown and select Manage Custom Sizes
d. Click +
e. In the Non-Printable Area section set all the margins to .25. You can set a name for your custom paper size as well.

f. Click OK

If you’re unable to create a custom size, please reach out to your IT department for help.

Clearing your cache in Safari

1. Open Safari
2. You need to enable the Develop menu. If you already see it, skip to step 6. Otherwise, click Safari
3. Click Preferences
4. Click Advanced
5. Click Show Develop menu in menu bar
6. Click the Develop menu
7. Click Empty caches
Safari (iPad/iPhone) on iOS9

Full athenaNet is accessible on the iPad via a link on the login page. Clicking the link will take you to the standard athenaNet login page.

We recommend using the iPad to access mobile Clinicals for out of office workflows. To use mobile Clinicals, just log in from the page pictured below. To switch between the two, you will need to log out and log back in using the appropriate login page.

1. Verify that you are using iOS9
   a. Click Settings
   b. Click General
   c. Click Software update. We recommend using the latest version of iOS9

2. Disable the Open New Tabs in Background setting
   a. Click Settings
   b. Click Safari
   c. Turn Open new tabs in background off
3. Set block cookies to Third Parties and Advertisers or Allow from Websites I Visit.
   a. Click Settings
   b. Safari
   c. Block Cookies should be set to From Third Parties and Advertisers or Allow from Websites I Visit depending on your OS version

4. Enable Javascript
   a. Click Settings
   b. Safari
   c. Advanced
   d. JavaScript should be set to On

5. Disable pop up blocking
   a. Click Settings
b. Safari

c. Block pop ups should be set to Off

![Safari Settings](image)

6. For older iPads we recommend using locking rotation. This function is optional and may not be available:

   a. Click Settings
   b. General
   c. Use Side Switch should be set to Lock Rotation (this allows you to use the switch on the side of the iPad next to the volume buttons to lock rotation of the screen)

7. athenahealth strongly recommends that you close all applications other than Safari when using athenaNet on your iPad or iPhone:

   a. Double-click the round home button on your device. This will show all the applications that are running.
   b. Swipe upwards on each application to close it. Leave Safari open.
Chrome

1. Verify that you are using the latest version of Chrome
   a. Open your Chrome browser
   b. Click the Chrome menu button  on the browser toolbar
   c. Click About Google Chrome. Chrome will determine if an update is available and perform the update if necessary

2. Verify that you are not logged into Chrome with your Google Account
   a. Open your Chrome browser
   b. Click the Chrome menu button  on the browser tool bar
   c. Sign in to Chrome button will appear if you are not logged into Chrome. You can now properly configure Chrome for use with athenaNet. If not, continue to step 4.
   d. Disconnect your Google Account button will appear if you are currently logged in with your Google account. Click this button to sign out of Chrome. A second window will appear.
   e. Click Disconnect account
   f. You should now see the Sign in to Chrome button. You can now properly configure Chrome’s settings for use with athenaNet.

Required settings for athenaNet in Chrome

Below is a summary of all athenaNet support settings with both a description of the setting and the supported value that should be set in Chrome. If you are using a PC, you should set these settings automatically by downloading athenaNet Device Manager and running the configure browser functionality available on the login screen or the Configure Browser admin page. More information is available in the Automatically Configure Chrome section. Otherwise, you can set these settings manually following the instructions in the Manually Configure Chrome section.

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<tr>
<td>Save passwords</td>
<td>Allows your browser to save passwords</td>
<td>Off</td>
</tr>
<tr>
<td>Allow pop-ups for the following sites:</td>
<td>Allow pop-ups to display</td>
<td>On</td>
</tr>
<tr>
<td>· https://[*].athenahealth.com</td>
<td></td>
<td></td>
</tr>
<tr>
<td>· <a href="https://secure.athenahealthpayment.com">https://secure.athenahealthpayment.com</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>· https://[*].csod.com</td>
<td></td>
<td></td>
</tr>
<tr>
<td>· https://[*].webex.com</td>
<td></td>
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About athenaNet Device Manager

athenaNet Device Manager (ADM) is an application that runs on your computer and manages the modules that athenaNet functionality needs to integrate with your computer.

When ADM is downloaded and running, ADM allows you to automatically configure the browser’s settings for use with athenaNet and to clear the browser’s cache.

Note: ADM only works with Chrome on PC and Internet Explorer 10 or greater.

1. Download ADM from the athenaNet login screen.
   Note: Depending upon your practice’s settings, you may need to work with your IT department to download ADM.
a. Display the athenaNet login screen (https://athenannet.athenahealth.com)

b. Click the Configure browser link. A new tab will open.
c. In the athenaNet Device Manager section, click the download installer link next to the Version field in the athenaNet Device Manager section.

d. Double-click the file that appears in your downloads bar.

e. Complete the installation wizard.
f. ADM is now installed onto your computer.

2. When ADM is properly installed and running on your computer, you should see the following in the athenaNet Device Manager section:

Note: If you do not see this status or are having additional issues, please see the Using ADM documentation for troubleshooting steps.

Automatically configure Chrome using ADM

1. Display the athenaNet login screen

2. Click the Configure browser link. A new tab will open.
3. Confirm you see the following in the athenaNet Device Manager section
Note: If you see a download installer link, see the About athenaNet Device Manager section for more information. If you do not see this link and are instead having other issues, see the Using ADM documentation for troubleshooting steps.

4. Click the Update Settings button

5. Click OK

6. Your browser is now properly configured for athenaNet. If you want to confirm that your settings have been properly set, click the Configure browser link on the athenaNet login screen.

7. You should see a green success message in the Browser Setting section

Manually configure Chrome

1. Disable autofill and save password functionality
   a. Click the Chrome menu button on the browser toolbar
   b. Select Settings
   c. Click Show advanced settings and find the Passwords and forms section
   d. Deselect the Enable Autofill to fill out web forms in a single click and the Offer to save your web passwords checkboxes

2. Remove saved athenaNet passwords
   a. Click the Chrome menu button on the browser toolbar
   b. Select settings
c. Click show advanced settings

d. Click Manage Passwords under Passwords and forms

![Passwords and forms]

Under Saved passwords, hover over the site whose password you’d like to remove.

g. Click Done

3. Allow pop-ups. Many features in athenaNet open in pop-up windows, so it is important to disable pop-up blockers in Chrome. To do so:

a. Click the Chrome menu button on the browser toolbar

b. Select settings

c. Click show advanced settings

d. Click content settings under privacy

e. Under popups click manage exceptions

![Content settings]

f. Add the following hostnames and set the behavior to Allow:

1. https://[*]athenahealth.com
2. https://secure.athenahealthpayment.com
3. https://[*]csod.com
4. https://[*].webex.com

g. Click done

h. Click done again
4. Setting your print margins in Chrome
   a. Open your chrome browser
   b. Hit Ctrl+P
   c. In the **Margins** dropdown select **Custom**
   d. Chrome defaults to margins of .4”.
   Use the margin lines in the print preview to set all margins to .25”

**Note:** Chrome sets print margins by printer. If you use multiple printers, you should set the print margins for every printer that you use.
Automatically clear your cache in Chrome using ADM

1. Display the athenaNet login screen

![AthenaNet Login Screen]

2. Click the Configure Browser link. A new tab will open
3. Confirm you see the following in the athenaNet Device Manager section:

![AthenaNet Device Manager]

Note: If you see a download installer link, see the athenaNet Device Manager section for more information. If you do not see this link and are instead having other issues, see the Using athenaNet Device Manager for troubleshooting steps.

4. Click Clear Cache

![Browser Cache]

Routine clearing your browser cache ensures you are viewing the most recent version of each athenaNet page.

5. Click OK

Manually clear your cache in Chrome

1. Open your Chrome browser
2. Click the Chrome menu button on the browser toolbar
3. Click Settings
4. Click Show advanced settings
5. Under Privacy click Clear browsing data
6. In the Obliterate the following items from: dropdown specify the beginning of time
7. Make sure that Cookies and other site and plug-in data and Cached images and files are both checked
8. Click Clear browsing data
Internet Explorer (IE)

1. Before configuring, please verify that you are using a supported Windows Operating System (OS). You can use this link or go to windows.microsoft.com and search *Which windows operating system am I running* to determine which version of Windows you have on your computer. athenahealth supports Windows 7, Windows 8, and Windows 10. See the [athenaNet Technical Requirements](#) for up-to-date technical specifications.
   a. If you are using Windows XP, we recommend that you upgrade as soon as possible to ensure that you are compliant with HIPAA.
   b. If you use Windows 8, as of August 2014, we do not support Metro Mode.

2. Next, please verify that you are using a supported browser version. As of June 2015, we support IE10 and IE11. We will be discontinuing support for IE10 in June, 2016. See the [athenaNet Technical Requirements](#) for up-to-date technical specifications.
   a. To access this information, click the gear in the upper right hand corner and select *About Internet Explorer*. This option is also available under the help menu. A popup window will open showing the version of IE you are using.

![Internet Explorer](image)

3. While you are verifying that you're using a supported browser, verify that you are using the 32-bit version of Internet Explorer (IE) and not the 64-bit version. If you are using the 64-bit version, it should say "64-bit Edition" the right of the version number. If you are using the 64 bit version, you should switch to the 32-bit version.

You should be able to find a shortcut to the 32-bit version in your start menu, but you can also try the following navigation path.

   a. Click *Start menu* and select *Computer*
   b. Click *Local Disk (hard drive)*
   c. Click *Program files (x86)*
   d. Select the *Internet Explorer* folder and Click *Explore*

Once there, you can easily pin this application to your task bar by clicking the icon, holding the left mouse button down and dragging it near the start menu before releasing.
Configuring your PC

1. Update your screen resolution – athenaNet supports screen resolutions of 1024 x 768 or higher
   a. Right click on your desktop
   b. Select Screen resolution
   c. Ensure that your Resolution dropdown is set to an option higher than 1024x768

2. Disable IE toolbars - Make sure that no IE toolbars are installed, such as Google, Yahoo, Bing, or MSN. These toolbars can interfere with athenaNet functionality. If they are installed, there are two ways to remove them
   a. Removing the Application
      i. Click the Start menu in the lower left corner of your screen
      ii. Select Control Panel
      iii. Click Add or Remove Programs
      iv. Find the toolbar[s] in the list you want to remove, and click the Change/Remove button to un-install it
   b. Disable the toolbar in IE
      i. Open Internet Explorer
      ii. Click Tools. If the menu doesn’t appear, click the alt key to reveal it
      iii. Select Manage Add-ons
      iv. Select Toolbars and Extensions and disable the toolbars from here
## Required settings for athenaNet in Internet Explorer

Below is a summary of all athenaNet support settings with both a description of the setting and the supported value that should be set in Internet Explorer. You should set these settings by following the instructions available in the Configure Internet Explorer section. For the specific registry keys that are set for each setting, see [here](#).

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
<th>Supported Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Block pop-ups</td>
<td>Blocks pop-ups from appearing.</td>
<td>Off</td>
</tr>
</tbody>
</table>
| Add the following to the Protected Sites list: | - *.athenahealth.com  
  - *.webex.com  
  - *.community.athenahealth.com  
  - *.csod.com  
  - https://secure.athenahealthpayment.com | Allows athenaNet, WebEx, Community, the Learning Portal, and our Secure Payment site to access computer files. | On              |
| Trusted sites security level                  | Sets the security level of sites that are listed in Protected Sites.                                                                                   | Low             |
| Allow cookies from the following:             | - *.athenahealth.com  
  - *.csod.com                                                                                                                                          | On              |
| Allow Internet Explorer to enter compatibility mode | Allows your browser to render pages in an older version of Internet Explorer if needed.                                                               | Off             |
| Compatibility mode sites                     | Allows listed sites to render in compatibility mode if needed.                                                                                       | Any other value than athenahealth.com |
| Save encrypted pages                          | Save encrypted pages to the Temporary Internet Files cache.                                                                                           | On              |
| Enable TLS 1.2                                | Enables the use of the TLS 1.2 encryption protocol, which provides secure communication over the Internet.                                              | On              |
| **Automatic configuration with ActiveX Technology** |                                                                                                                                                     |                 |
| Underline hyperlinks                          | Underline all hyperlinks                                                                                                                               | On              |
| Cache update frequency                        | Determines how often your browser checks for new versions of a page.                                                                                   | Once per session |
| Auto-fill forms                               | Automatically fills form fields with previously entered data.                                                                                         | Off             |
| Show Javascript error dialogs                 | Displays dialog box when there is a Javascript error on the page.                                                                                     | Off             |
| Show error pane                               | Displays the Developer Tools pane when there is an error on the page.                                                                                   | Off             |
| Ask to remember passwords                    | Asks for permission to save passwords each time one is entered.                                                                                         | Off             |
| Auto-fill passwords                           | Automatically fills password fields with a previously entered password.                                                                                   | Off             |
| Show Javascript debugger                      | Displays the Javascript Debugger when there is a Javascript error on the page.                                                                        | Off             |
| Default homepage                              | Sets the default homepage when you open your browser.                                                                                                  | [http://athena.net.athenahealth.com](http://athena.net.athenahealth.com) |
| Automatically check for updates               | Automatically checks for browser updates.                                                                                                                | On              |
| Print page backgrounds                        | Includes page backgrounds when printing.                                                                                                               | On              |
### Configure Internet Explorer

You can automatically configure all settings for Internet Explorer by downloading athenaNet Device Manager and running the configure browser functionality available on the login screen or the Configure Browser admin page. More information is available in the Configure Internet Explorer Using athenaNet Device Manager section.

Otherwise, you can follow the old configuration steps which requires you to set some settings manually and the remaining settings can be set automatically using ActiveX technology. These instructions can be found in the Configure Internet Explorer Using ActiveX Technology section.

### Configure Internet Explorer using ADM

See the athenaNet Device Manager section for more information about athenaNet Device Manager (ADM).

**Note:** ADM will only work with Internet Explorer 10 or greater.

1. Display the athenaNet login screen

   ![athenaNet login screen](image)

2. Click the Configure browser link. A new tab will open.

3. Confirm you see the following in the athenaNet Device Manager section

   ![athenaNet Device Manager](image)

   **Note:** If you see a download installer link, see the About athenaNet Device Manager section for more information. If you do not see this link and are instead having other issues, see the Using ADM documentation for troubleshooting steps.
4. Uncheck any optional settings that you do not want to set.
5. Click the Update Settings button

Configure Internet Explorer using ActiveX Technology

Manually Configure Internet Explorer
In order to configure Internet Explorer using ActiveX technology, you first have to manually configure six settings.

1. Disable pop-up blockers - Many features in athenaNet open in pop-up windows, so it’s important to disable pop-up blockers on your computer in IE. To do so:
   a. Click Tools. If the menu doesn’t appear click the alt key to reveal it
   b. Click Pop-up Blocker and select Turn off Pop-up Blocker. This allows all the athenaNet pop-up windows to function properly
   c. Close out of all IE pages you have open, including athenaNet to make sure that settings are applied

2. To ensure that athenaNet features work correctly, you need to add athenahealth URLs to your trusted sites and set the security level for trusted sites to Low
   a. Open Internet Explorer
   b. Important: you must clear your cache before proceeding. See Clearing your cache in Internet Explorer
   c. Click Tools. If the menu doesn’t appear click the alt key to reveal it
   d. Select Internet Options
   e. Click the Security Tab
   f. Click the Trusted Sites icon
   g. Click the Sites button. This opens a new window
   h. Ensure that the Require server verification (https:) for all sites in this zone checkbox is not selected
   i. Add the following sites:
      i. *athenahealth.com (athena)
      ii. *webex.com (Support)
      iii. *community.athenahealth.com (Release Center / Suggestion Board)
      iv. *csod.com (Learning Portal)
      v. https://secure.athenahealthpayment.com (CCP)
   Note - if you get a warning saying the https prefix is needed, unchecking the Require server verification (https:) for all sites in this zone checkbox should resolve it
i. Click the Close button to save your additions. This brings you back to the Security Tab of the Internet Options dialog box

k. Drag the slider on the left down to Low

l. Click the Apply button

m. Click OK

Note: If for any reason you cannot save changes to your Internet Explorer options, you should contact your IT department

3. Set your Per Site Privacy Actions to support athenaNet

   a. Open Internet Explorer

   b. Click Tools. If the menu doesn’t appear click the alt key to reveal it

   c. Select Internet Options

   d. Click the Privacy tab

   e. Click the Sites button. A new window opens

   f. Type each of the following sites in to the address of website field:

      i. athenahealth.com

      ii. csod.com

   g. Click the Allow button

   h. Click OK
4. For security purposes, do not save content or encrypted pages to the Temporary Internet Files cache
   a. Open Internet Explorer
   b. Click Tools. If the menu doesn’t appear click the alt key to reveal it
   c. Select Internet Options
   d. Click the Advanced tab
   e. Scroll down to the Security section
   f. Deselect the checkbox next to Do Not Save Encrypted Pages to Disk
   g. Select the checkbox next to Empty Temporary Internet Files folder when browser is closed
   h. Click the Apply button at the bottom if you made any changes
   i. Important! Close all IE windows so that your changes take effect

5. Disable Compatibility Mode for athenaNet
   a. Open Internet Explorer
   b. Click Tools. If the menu doesn’t appear click the alt key to reveal it
   c. Select Compatibility View settings
   d. Confirm that Display all websites in Compatibility View is unchecked
   e. If you have added athenaNet to your websites in Compatibility View, please remove it
   f. If athenaNet is setup as an intranet site, please uncheck Display intranet sites in Compatibility View
Configure your Computer for athenaNet

Note: If you continue to have issues with compatibility mode, you should work with your IT department to ensure that your organization does not have a group level policy that is forcing athenaNet to compatibility mode.

6. Enable TLS 1.2
   a. Open Internet Explorer
   b. Click Tools. If the menu doesn’t appear click the alt key to reveal it
   c. Select Internet Options
   d. Click the Advanced tab
   e. Scroll down to the Security section
   f. Check the Use TLS 1.2 checkbox
g. Click the Apply button
h. Click OK

Automatically Configure Internet Explorer
After you have manually configured the above settings in Internet Explorer, you should then use the Configure Browser tool to automatically configure the remaining settings. The Configure Browser tool uses ActiveX technology.


2. Click Configure browser.
3. Click click here. Note: This page will only appear for users on Internet Explorer 10 or greater. If you are not using one of these Internet Explorer versions, please skip this step.
Configure your Computer for athenaNet

Configure Browser
Properly configuring your browser allows you to have a better athenaNet experience.

- If you wish to continue to use ActiveX technology to configure your browser, click here.
- Otherwise, you can automatically configure all settings using athenaNet Device manager (ADM). To do this, you must first install ADM on your computer.

4. Click OK. A new window pops up
5. Click Configure Browser. A message appears confirming your browser has been configured.

Note: If a script error occurs after clicking the Configure Browser link, your Windows security settings may be set too high. You want to contact your IT department for help with this.

If you get a script error referencing a .xls script error, just click through it, and you should see athenaNet has been properly configured message. This is ok; it means your computer may not have Excel, though athenaNet works properly without it.

6. Click OK
7. Important: Close all Internet Explorer windows so that your changes take effect

Automatically clear your cache in Internet Explorer with ADM
You can use ADM to automatically clear your cache in Internet Explorer. This feature is only available for users on Internet Explorer 10 or greater.

1. Display the athenaNet login screen

2. Click the Configure Browser link. A new tab will open
3. Confirm you see the following in the athenaNet Device Manager section:

Note: If you see a download installer link, see the athenaNet Device Manager section for more information. If you do not see this link and are instead having other issues, see the Using athenaNet Device Manager for troubleshooting steps.

4. Click Clear Cache
5. Click OK
Manually clear your cache in Internet Explorer

1. Open IE
2. Click Tools. If the menu doesn’t appear click the alt key to reveal it
3. Click Internet Options
4. On the General tab under browsing history click Delete
5. Check Temporary Internet files and website files and Cookies and website data
6. Uncheck Preserve Favorites website data

7. Click Delete

Microsoft Edge

Required settings for athenaNet in Microsoft Edge

Below is a summary of all athenaNet support settings with both a description of the setting and the supported value that should be set in Microsoft Edge. You should set these settings automatically by downloading athenaNet Device Manager and running the configure browser functionality available on the login screen or the Configure Browser admin page. More information is available in the Automatically Configure Microsoft Edge section. Otherwise, you can also set these settings manually following the instructions in the Manually Configure Microsoft Edge section.

<table>
<thead>
<tr>
<th>Settings</th>
<th>Reason</th>
<th>Supported Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allow localhost loopback</td>
<td>Allows messages to be sent from your browser to localhost</td>
<td>On</td>
</tr>
<tr>
<td>Auto-fill forms</td>
<td>Automatically fills form fields with previously entered data</td>
<td>Off</td>
</tr>
<tr>
<td>Save passwords</td>
<td>Allows your browser to save passwords</td>
<td>Off</td>
</tr>
<tr>
<td>Allow pop-ups</td>
<td>Allow pop-ups to display</td>
<td>On</td>
</tr>
</tbody>
</table>

Automatically configure Microsoft Edge using ADM

See the About athenaNet Device Manager section for more information about athenaNet Device Manager (ADM).
In order to use ADM to automatically configure Edge, you should first check the Allow localhost loopback setting.

1. Open Edge.
2. Type about:flags in the URL bar.

3. Select the checkbox next to Allow localhost loopback. This setting allows Edge to communicate with the athenaNet Device Manager application.

To configure Edge’s settings using ADM:

1. Display the athenaNet login screen

2. Click Configure browser. A new tab will open.
3. Confirm you see the following in the athenaNet Device Manager section

Note: If you see a download installer link, see the About athenaNet Device Manager section for more information. If you do not see this link and are instead having other issues, see the Using ADM documentation for troubleshooting steps.
4. Uncheck any optional settings that you do not want to set.
5. Click the Update Settings button.

![Browser Settings]

6. Click OK.
7. You should see a green success message in the Browser Settings section.

Manually configure Microsoft Edge

1. Open your Edge browser.
2. Click ⋯ in the top right corner.
3. Click Settings.

![Edge Settings]

4. Click View advanced settings.

![Advanced Settings]

5. Toggle OFF the Block Popups setting.
6. Toggle OFF the Offer to save passwords setting.

7. Toggle OFF the Save form entries setting.

Manually clear your cache in Microsoft Edge

1. Open your Edge browser
2. Click ‼️ in the top right corner.
3. Click Settings
4. Click **Choose what to clear**

5. Make sure **Cookies and saved website data** and **Cached data and files** are checked.

6. Click **Clear**