



PayerView 2016

All Payer Rankings

athenahealth, Inc.
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Introduction

PayerView®** is athenahealth's annual review of the performance of the largest payers in our network. PayerView ranks payers based on their performance scores on eight administrative, transactional, and financial metrics. A payer's overall score is calculated as a weighted average of its rankings on those eight individual metrics. A lower score indicates a better performance.

This document shows the rankings, names, and scores of the 214 payers included in this year's review. An asterisk (*) next to a payer's name indicates that that payer is new to PayerView for 2016.

To learn more about PayerView's methodology and metrics, visit: [ATHENAHEALTH.COM/PAYERVIEW](https://athenahealth.com/payerview)

****PAYERVIEW® NOTICE OF DISCLAIMER AND METHODOLOGY**

The rankings and data provided herein are based solely on actual claims activity captured in the athenaNet® system from a limited set of physicians and payers. Rankings and data presented should not be relied upon or assumed to be representative of future experience, or of the experience of physician practices that do not participate in our services.

For full disclaimer and methodology, visit: [ATHENAHEALTH.COM/PAYERVIEW](https://athenahealth.com/payerview)

Rank	Payer	Score
1	Cigna	20.35
2	Capital Blue Cross Pennsylvania	20.40
3	Anthem Blue Cross and Blue Shield in Maine	20.55
4	Health New England*	20.75
5	Medicare Part B Washington State	21.65
6	Blue Cross and Blue Shield of North Carolina Medicare	22.05
7	Blue Cross Blue Shield Massachusetts	22.10
8	UniCare	22.15
9	Medicare Part B Indiana	22.95
10	CareFirst BlueCross BlueShield Washington, DC	23.45
11	Regence BlueShield Washington State	23.90
12	Group Health Cooperative	24.15
13	Highmark BlueCross Blue Shield Pennsylvania	24.20
14	Blue Cross Blue Shield North Carolina	24.35
15	Medicare Part B Nebraska	24.40
16	Medicare Part B Northern California	24.60
17	Medicare Part B North Carolina	24.80
18	Medicare Part B Tennessee	24.90
19	Medicare Part B Arkansas	25.15
20	Medicare Part B Georgia	25.70
21	Medicare Part B West Virginia	26.30
22	Medicare Part B Virginia	26.35
23	Anthem Blue Cross Blue Shield Virginia	26.90
24	MaineCare	27.00
25	Blue Cross Blue Shield Rhode Island	27.30
26	Medicare Part B South Carolina	27.45
27	Medicare Part B New Jersey	27.55
28	Medicare Part B Wyoming*	27.60
29	Medicare Part B Arizona	28.15
29	Medicare Part B Ohio	28.15
31	Blue Cross Blue Shield New Mexico	28.50
32	Blue Cross Blue Shield Texas	28.60
32	Anthem Blue Cross Blue Shield Connecticut	28.60
34	Medicare Part B Maine	28.70
35	Florida Blue	29.05
36	Blue Cross Blue Shield Louisiana	29.25
37	Capital District Physicians' Health Plan New York	29.35
38	Highmark Blue Shield Pennsylvania	29.45
39	Blue Cross Blue Shield Colorado	29.65
40	Blue Cross Blue Shield South Carolina	29.70
41	Tufts Health Plan	29.75
42	Medicare Part B Oregon	29.90

Rank	Payer	Score
43	Blue Cross Blue Shield Ohio	29.95
44	Medicare Part B Mississippi	30.15
45	Medicare Part B Upstate New York	30.40
46	Medicare Part B Oklahoma	30.55
47	Blue Cross Blue Shield Indiana	30.60
48	Medicare Part B Michigan	30.90
49	Medicare Part B Colorado	31.25
50	Medicare Part B Maryland	31.30
51	Medicare Part B Connecticut	31.60
51	Blue Cross Blue Shield Maryland	31.60
53	Medicare Part B Illinois	32.00
54	Medicare Part B Massachusetts	32.15
54	Medicare Part B New Mexico	32.15
56	Medicare Part B Texas	32.20
57	Maryland Physicians Care	32.40
58	Blue Cross Blue Shield Minnesota	32.55
59	Medicare Part B Florida	32.65
59	Blue Cross Blue Shield Wyoming*	32.65
61	Medicare Part B Missouri	32.70
62	AvMed	32.95
63	Harvard Pilgrim Health Care	33.20
64	Medical Mutual Ohio	33.30
65	Medicare Part B Pennsylvania	33.70
66	Blue Cross Blue Shield Oklahoma	33.75
67	Martin's Point*	34.35
68	Blue Cross Blue Shield Oregon	34.55
69	Blue Cross Blue Shield Arkansas	34.75
70	Boston Medical Center HealthNet	35.00
71	Medicare Part B Alabama	35.05
71	Blue Cross Blue Shield Nebraska*	35.05
73	Aetna	35.15
74	HealthPartners	35.90
75	HealthChoice	36.05
76	Husky Health	36.15
77	BlueCross BlueShield of Illinois	36.60
78	Paramount Health Care	36.75
78	Blue Cross Blue Shield Kansas*	36.75
80	Blue Cross Blue Shield Michigan	36.80
81	Humana	36.90
81	Blue Cross Blue Shield West Virginia	36.90
83	Medicare Part B Kentucky	36.95
84	MVP Health Care New York	37.20

Rank	Payer	Score
85	BlueCross BlueShield Vermont*	37.50
86	Medicare Part B New York Empire	37.95
87	Premera Blue Cross Washington State	38.00
88	US Family Health Plan	38.10
89	Blue Cross Blue Shield New Jersey	38.15
90	The Health Plan*	38.50
91	Cigna West	39.00
92	Blue Cross Blue Shield Tennessee	39.15
93	Medicare Part B Washington DC	39.50
94	Blue Cross Blue Shield Delaware*	39.65
95	ConnectiCare	39.70
96	UnitedHealthcare	39.75
96	Blue Cross Blue Shield New Hampshire*	39.75
98	Providence Health Plan	40.40
99	University of Pittsburgh Medical Center Health Plan	40.55
100	Medicare Part B Southern California	40.65
100	Champus Tricare PGBA	40.65
102	Medicare Part B Louisiana	40.70
103	Blue Cross Blue Shield Alabama	41.05
104	Medica	41.30
105	HealthAmerica HealthAssurance Pennsylvania	41.65
106	Fidelis Care New York	42.15
106	Blue Cross Blue Shield Georgia	42.15
108	Blue Cross Blue Shield Kansas City	42.20
109	Healthspring Tennessee	42.45
110	Louisiana Healthcare Connections*	42.50
111	Health Alliance Plan Michigan*	43.25
112	Care Oregon*	43.30
113	Medicare Part B Rhode Island*	44.50
114	Anthem Blue Cross California	44.65
115	Coventry Health Care of the Carolinas Wellpath	44.85
116	Priority Partners	44.90
117	Blue Cross Blue Shield Mississippi	45.00
118	Blue Cross Blue Shield Kentucky	45.10
119	Cigna Healthspring*	45.25
120	Molina Healthcare Washington State*	45.30
121	Blue Cross Blue Shield Arizona	45.65
122	CoventryCares	45.75
123	Tufts Health Public Plans	46.35
124	Neighborhood Health Plan	46.60
125	Blue Cross Blue Shield Iowa*	47.00
126	Coventry Healthcare Virginia*	47.25

Rank	Payer	Score
127	Priority Health*	48.00
127	Champus Tricare WBS	48.00
129	Ohio Medicaid	48.05
130	CareSource	48.15
131	Blue Cross Blue Shield Missouri	48.30
132	Meridian Health Plan Illinois*	48.90
133	Amerigroup Georgia	49.05
134	North Carolina Medicaid	49.40
135	Coventry Healthcare Florida	50.20
136	Staywell Health Plan Florida*	50.35
137	Freedom Health	50.55
138	Blue Cross Blue Shield Blue Care Network Michigan	50.80
139	Molina Healthcare New Mexico	50.85
140	Colorado Medicaid	50.95
141	Geisinger Health Plan	51.00
142	Coventry Healthcare Georgia	51.10
143	Central California Alliance	52.60
144	Amerigroup Florida*	53.00
145	Independence Blue Cross Pennsylvania	54.10
145	Missouri HealthNet*	54.10
147	Keystone Health Plan East	54.40
148	Sunshine State Health Plan*	54.70
149	Select Health South Carolina	54.90
150	Health Alliance Medical Plan*	55.15
151	Medicare Part B Railroad Medicare	55.40
152	Blue Shield California	55.50
153	Amerigroup Maryland*	55.75
154	Molina Healthcare Ohio	55.95
155	Oxford Health Plans	56.55
156	PacificSource Health Plans*	56.60
157	Mercy Care Plan Arizona	56.80
158	Illinicare*	57.00
158	Group Health Inc	57.00
160	Viva Health*	57.10
161	UnitedHealthcare of the River Valley	57.30
162	Prestige Health Choice*	57.85
163	Medicare Part B New Hampshire*	57.95
164	Coordinated Care*	58.85
164	Care Plus Health Plan*	58.85
166	Gateway Health Plan*	59.25
167	West Virginia Medicaid	59.50
168	Health Plans Inc*	59.65

Rank	Payer	Score
169	Fallon Community Health Plan	60.60
170	UnitedHealthcare Community Plan	60.65
171	Amerigroup Texas	60.75
172	Medicaid Illinois	60.90
173	Magnolia Health Plan	60.95
174	Meridian Health Plan Michigan*	61.80
175	Empire Blue Cross Blue Shield New York	62.70
175	Community Health Choice*	62.70
177	Buckeye Community Health Plan	62.90
178	SelectCare Texas*	63.25
179	Wellcare	63.35
180	Horizon New Jersey Health	63.45
181	Indiana Medicaid	63.60
182	Peach State Health Plan*	64.20
183	Absolute Total Care*	64.85
184	New York Medicaid	66.45
185	Virginia Premier Health Plan	66.70
186	HealthFirst New York and New Jersey	67.15
186	Amerigroup Tennessee*	67.15
188	Arkansas Medicaid	67.30
189	Harmony Health Plan Illinois*	67.55
190	Amerigroup New Jersey	67.85
191	Government Employees Health Association	67.95
192	Health Insurance Plan of Greater New York	68.05
193	Managed Health Services*	68.55
194	Value Options Mental Health*	68.65
194	Georgia Medicaid	68.65
196	Superior Health Plan	68.90
197	Mississippi Medicaid	69.10
198	Medi-Cal	69.55
199	HealthPlus Michigan*	70.00
200	Alabama Medicaid	70.40
201	Texas Medicaid	70.75
202	Aetna Better Health*	71.00
203	Assurant Health*	71.45
204	Virginia Medicaid	71.50
205	Health Net California and Oregon	71.90
206	MassHealth	72.70
207	Health Net Arizona	75.10
208	MDwise	75.15
209	Community First*	76.70
210	Florida Medicaid	77.25

Rank	Payer	Score
211	Michigan Medicaid*	80.65
212	Health Choice Arizona*	82.40
213	Medicaid New Jersey*	82.75
214	Medicaid Oklahoma	85.75