



Wellcentive

Integration Package

athenahealth, Inc.

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# Project Overview

## Product Description

This is a standardized integration between athenehealth and Wellcentive. With this integration, athenahealth is the document source, sending a Continuity of Care Document (C-CDA) to Wellcentive upon encounter-close in athenaClinicals, as well as sending a daily batch of ANSI 837 CLAIM files from athenaCollector.

## Project Information

Please fill the following to the best of your ability. While not all contacts are required, you should be able to submit at least two contacts at the onset of a new interface project.

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| --- | --- | --- |
| General Information |  |  |
| athenahealth Practice Context ID | |  |
| athenahealth Interface Project Manager Name | |  |
| athenahealth Interface Project Manager Contact Information | |  |
| Event Number (provided by Interface Project Manager, for internal athenahealth tracking) | |  |

|  |  |  |  |
| --- | --- | --- | --- |
| Contact | Role | Details |  |
| Project Business Contact | Responsible for overall success of the project | Name: |  |
| Phone: |  |
| Email: |  |
| Project Interface Contact | Interface expert, responsible for continuing interface support | Name: |  |
| Phone: |  |
| Email: |  |
| Project IT Contact | Networking and security expert, responsible for overall connectivity | Name: |  |
| Phone: |  |
| Email: |  |
| Vendor Contact #1 | Role: | Name: |  |
| Phone: |  |
| Email: |  |
| Vendor Contact #2 | Role: | Name: |  |
| Phone: |  |
| Email: |  |

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| Technical Overview | |
| Third Party System | Wellcentive |
| Interface Type | C-CDA Exchange – Provide & Register (P&R) + Query & Retrieve (Q&R) and/or Outbound ANSI 837 File  P&R C-CDA |
| Schematic | Image result for wellcentive medicinehttps://athena.widencollective.com/thumbnail/37d26d84-a44f-4153-8a0f-0c8e7f2fa32c/av/2048px/athenaNet-3color-purple.png?t=1527965412130&s=6c28bf953fe03a733e75c8c0eb6008afd755d930  **Wellcentive**  **athena**Net  ANSI 837  Q&R C-CDA |
| Format | XML (C-CDA), ANSI 837 |
| Frequency of Data Transfer | Real time for C-CDA, daily for ANSI 837 |
| Connectivity | XDS.b (C-CDA P&R + Q&R), SFTP (ANSI 837) |
| Workflow Overview | * athenaNet provides a C-CDA and registers patient into WellCentive and claim file (837) for reporting * athenaNet queries and retrieves C-CDA documents from Wellcentive |
| Use Case | Wellcentive and athenaNet exchanges C-CDA documents for patient information sharing and reporting |
| C-CDA Sections Supported | |  |  | | --- | --- | | Section | Description | | Header | Document, Patient, and Provider Information | | Allergies | List of active allergies | | Medications | List of active medications | | Medications Administered | Medications given to the patient during the office visit | | Problems | List of active problems | | Procedures | List of historical procedures | | Lab Results | List of all historical lab results | | Past Encounters | List of historical encounters, encounter providers, and encounter diagnoses | | Social History | Current smoking status | | Functional Status | Description of a patients cognitive and functional status | | Vaccines List | List of vaccines and immunizations | | Plan of Care | Goals for the patient: future scheduled tests, future appointments, referrals | | Vitals | List of historical vital signs: height, weight, blood pressure, BMI | | Payers | Insurance package, reporting category, ID number, and relationship to insured | | Instructions | Instructions for the patient: clinical instructions, patient decision aids | | Family History | List of all historical immunizations | |
| Options | Please select which files your practice would like athena to send to Wellcentive. You can select either, or both. There are no additional client-specific options for this standardized integration.  ANSI 837  P&R + Q&R C-CDA |
| Restrictions | Requires athenaClinicals and athenaCollector |

## Additional Comments

Please use this section for any additional questions or comments related to this integration.

Scope Approval

I,      , agree to the interface design as described here in this document.

Position:

Date:

# Go-Live Authorization Form

## Continuing Service and Support

Within two weeks after go-live your interface will be transitioned into our daily service and support structure.

As a standard practice, athenahealth continuously monitors all client connections and will notify the contacts specified if an error occurs. All jobs are monitored and automatically restarted if idle.

To contact athenahealth for help or support post go-live, the following resources are available:

1 Integration Monitoring: [IntegrationMonitoringRequests@athenahealth.com](mailto:IntegrationMonitoringRequests@athenahealth.com)

Additionally, it is **required** to provide support contact information for the client and trading partner for use by athenahealth interface support. When possible, general support hotlines and email address are preferred.

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| --- | --- | --- | --- | --- | --- |
| Name | Company | Title | Office Phone | Mobile Phone | Email |
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## Interface Go-Live Signoff

Reference is made to the Athenahealth services agreement (the “Agreement”) entered into by and between athenahealth, Inc. (“Athena”) and the client set forth on the signature page below (“Client”, “you” or “your”). In order to move your interface (or interface change requiring testing) (the “Interface”) into your athenaNet production environment, you must sign off on the functionality of the Interface by execution of this Go Live Authorization Form. Client agrees to fully cooperate with Athena and provide all assistance reasonably necessary for Athena to create, implement and maintain the Interfaces. Client acknowledges that Athena’s performance is contingent on Client’s timely and effective performance of its obligations and understands that the operability of the Interfaces depends on Client’s ability to maintain its own equipment and functionality. Client has obtained or will obtain all consents, licenses, and waivers and has fulfilled all legal obligations that are necessary to allow Athena to create, implement and maintain the Interfaces. It should be understood that additional changes to the scope of the Interface once loaded into athenaNet production will involve additional project work and potentially incur additional costs. In addition, Client acknowledges that moving the Interface to athenaNet production environment may require changes to athenaNet practice settings and in connection with this Go-Live Authorization Form authorizes all required changes in athenaNet.

Upon receipt of this signed form, Athena requires a minimum of 2 business days to move your interface live.

The terms of this Go Live Authorization Form are hereby incorporated into the Agreement and shall become effective upon Client’s signature below. By signing below, Client acknowledges that it is satisfied with the functionality of the Interface set forth below and Client authorizes Athena to enable such Interface to be deployed to athenaNet production.

Client:

By: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Print Name:

Position:

Date: