



pMD

Integration Package

athenahealth, Inc.

Version 18.6 Published: June 2018

# Project Overview

## Product Description

With this integration, patients and appointments are sent from athenaCollector to pMD, and charges are sent back to athenaCollector for billing.

## Project Information

Please fill the following to the best of your ability. While not all contacts are required, you should be able to submit at least two contacts at the onset of a new interface project.

|  |  |  |
| --- | --- | --- |
| General Information |  |  |
| athenahealth Practice Context ID | |  |
| athenahealth Interface Project Manager Name | |  |
| athenahealth Interface Project Manager Contact Information | |  |
| Event Number (provided by Interface Project Manager, for internal athenahealth tracking) | |  |

|  |  |  |  |
| --- | --- | --- | --- |
| Contact | Role | Details |  |
| Project Business Contact | Responsible for overall success of the project | Name: |  |
| Phone: |  |
| Email: |  |
| Project Interface Contact | Interface expert, responsible for continuing interface support | Name: |  |
| Phone: |  |
| Email: |  |
| Project IT Contact | Networking and security expert, responsible for overall connectivity | Name: |  |
| Phone: |  |
| Email: |  |
| Vendor Contact #1 | Role: | Name: |  |
| Phone: |  |
| Email: |  |
| Vendor Contact #2 | Role: | Name: |  |
| Phone: |  |
| Email: |  |

# Interface Design

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| --- | --- | --- |
| Technical Overview | | |
| Third Party System | pMD | |
| Interface Type | Outbound Patients and Appointments and Inbound Charges | |
| Schematic | ADT and SIU  SIU (w/ appt ID)  MFN  **pMD**  DFT (charges w/ athenaNet appointment ID)  **athena**Net | |
| Format | HL7, including ADT, SIU, and DFT | |
| Frequency of Data Transfer | Real Time | |
| Connectivity | Web-Services Connection | |
| Workflow Overview | * ADT(patient) and SIU(appointment) messages flow from athena to pMD * DFT(charge) messages flow from pMD to athenahealth | |
| Use Case | pMD receives athena patient and appointment information for easier ordering and reporting. pMD would send charges to athena | |
| Claim Creation | Patient originates in athena; Action 🡺 Claim is created | |
| Outbound Events and Message Types | Message Type | Event Trigger |
| A28 | Add Patient |
| A31 | Update Patient |
| S12 | Schedule Appointment |
| S15 | Cancel Appointment |
| S14 | Check-in Appointment |
| S14 | Update Appointment |
| Inbound Message Types | Message Type | Event Trigger |
| P03 | Charges |
| Restrictions | * Inbound DFT charge messages must include athenaNet patient ID’s * Unsolicited charges (without athenaNet IDs) are not supported * All charges are final and may not be modified or cancelled once sent to athenaNet. | |
| Options | Optional outbound filtering available (default is send all patients, all appts) | |

# Interface Configuration

## Configuration Options

### Data Preload (Backfill)

Yes – Patients and Future Appointments (default)

No - backfill not needed

### pMD Practice ID

The pMD Practice ID is required to bring this integration live. Please provide it here:

Please contact your pMD representative if you are not sure of your pMD practice ID.

### Outbound Filtering

N/A – Send all records from athenaNet tablespace

Limit by list of providers – provide the list of athenahealth provider IDs/names that should be enabled on the interface:

OR

Limit by list of departments – provide the list of athenahealth department IDs/names that should be enabled on the interface:

### Additional Comments

Through completion of this document, if there are general interface comments, not already covered by the questions and sections below, please enter them here:

Scope Approval

I,      , agree to the interface design as described here in this document.

Position:

Date:



The olive branch icon indicates athenahealth recommended settings.

# Go-Live Authorization Form

## Continuing Service and Support

Within two weeks after go-live your interface will be transitioned into our daily service and support structure.

As a standard practice, athenahealth continuously monitors all client connections and will notify the contacts specified if an error occurs. All jobs are monitored and automatically restarted if idle.

To contact athenahealth for help or support post go-live, the following resources are available:

1 Integration Monitoring: [IntegrationMonitoringRequests@athenahealth.com](mailto:IntegrationMonitoringRequests@athenahealth.com)

Additionally, it is **required** to provide support contact information for the client and trading partner for use by athenahealth interface support. When possible, general support hotlines and email address are preferred.

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| --- | --- | --- | --- | --- | --- |
| Name | Company | Title | Office Phone | Mobile Phone | Email |
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## Interface Go-Live Signoff

Reference is made to the Athenahealth services agreement (the “Agreement”) entered into by and between athenahealth, Inc. (“Athena”) and the client set forth on the signature page below (“Client”, “you” or “your”). In order to move your interface (or interface change requiring testing) (the “Interface”) into your athenaNet production environment, you must sign off on the functionality of the Interface by execution of this Go Live Authorization Form. Client agrees to fully cooperate with Athena and provide all assistance reasonably necessary for Athena to create, implement and maintain the Interfaces. Client acknowledges that Athena’s performance is contingent on Client’s timely and effective performance of its obligations and understands that the operability of the Interfaces depends on Client’s ability to maintain its own equipment and functionality. Client has obtained or will obtain all consents, licenses, and waivers and has fulfilled all legal obligations that are necessary to allow Athena to create, implement and maintain the Interfaces. It should be understood that additional changes to the scope of the Interface once loaded into athenaNet production will involve additional project work and potentially incur additional costs. In addition, Client acknowledges that moving the Interface to athenaNet production environment may require changes to athenaNet practice settings and in connection with this Go-Live Authorization Form authorizes all required changes in athenaNet

Upon receipt of this signed form, Athena requires a minimum of 2 business days to move your Interface to go live.

The terms of this Go Live Authorization Form are hereby incorporated into the Agreement and shall become effective upon Client’s signature below. By signing below, Client acknowledges that it is satisfied with the functionality of the Interface set forth below and Client authorizes Athena to enable such Interface to be deployed to athenaNet production.

Client:

By: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Print Name:

Position:

Date: