



HybridChart

Integration Package

athenahealth, Inc.

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# Project Overview

## Product Description

HybridChart can provide census management, real-time clinical updates, secure messaging, and six layers of protection to prevent missed charges. With this integration, captured charges are transmitted to the athenaCollector, creating a charge that can be processed or placed on hold for further review.

## Project Information

Please fill the following to the best of your ability. While not all contacts are required, you should be able to submit at least two contacts at the onset of a new interface project.

|  |  |  |
| --- | --- | --- |
| General Information |  |  |
| athenahealth Practice Context ID | |  |
| athenahealth Interface Project Manager Name | |  |
| athenahealth Interface Project Manager Contact Information | |  |
| Event Number (provided by Interface Project Manager, for internal athenahealth tracking) | |  |

|  |  |  |  |
| --- | --- | --- | --- |
| Contact | Role | Details |  |
| Project Business Contact | Responsible for overall success of the project | Name: |  |
| Phone: |  |
| Email: |  |
| Project Interface Contact | Interface expert, responsible for continuing interface support | Name: |  |
| Phone: |  |
| Email: |  |
| Project IT Contact | Networking and security expert, responsible for overall connectivity | Name: |  |
| Phone: |  |
| Email: |  |
| Vendor Contact #1 | Role: | Name: |  |
| Phone: |  |
| Email: |  |
| Vendor Contact #2 | Role: | Name: |  |
| Phone: |  |
| Email: |  |

# Interface Design

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| --- | --- |
| Technical Overview | |
| Third Party System | HybridChart |
| Interface Type | Inbound Charges (HL7) + API |
| Schematic | Related imagehttps://athena.widencollective.com/thumbnail/37d26d84-a44f-4153-8a0f-0c8e7f2fa32c/av/2048px/athenaNet-3color-purple.png?t=1527965412130&s=6c28bf953fe03a733e75c8c0eb6008afd755d930  Patient Demographics, Departments, Providers & Appointments    DFT + Patient Demographics  **HybridChart**  **athena**Net |
| Format | API and HL7 |
| Connectivity | API, athena-hosted SFTP |
| Workflow Overview | * Client data(Patient Demographics, Departments, Providers & Appointments from athena API flow from athenahealth to HybridChart * Client data(Patient Demographics) and DFT(charge) messages flow to athena from HybridChart |
| API Functionality | Scenario   1. Patient originates from athena; HybridChart uses the best match call to find patient ID 2. Patient does not exist in athena; HybridChart uses the POST/patient call to create the patient. The resulting output, new patient ID, is included in the inbound DFT charge |
| Claim Creation | Scenario   1. Patient originates from athena; Action 🡺 Claim is created 2. Patient is added to athena via the API: Action 🡺 DFT to Claim Hold |
| Use Case | HybridChart receives athenahealth patient information for easier ordering, reporting and patient interaction. HybridChart sends charges to athena and creates new patients in provider tablespace. |
| HL7 Outbound Message Type(s) | |  |  | | --- | --- | | Message Type | Event Trigger | | P03 | Charges | | |
| API Endpoints | |  |  | | --- | --- | | Method | Description | | GET /patients/search | Returns patients satisfying input fields (Required: search term i.e.  partial name or patient ID) | | GET /patients/changed | Returns set of changes to patients | | GET /patients/changed/subscription | Returns subscriptions for changed patients | | GET /appointments/booked | Returns booked appointment slots | | GET /departments | Returns department information | | GET /providers | Returns list of providers | | POST /patients | Creates patient in client tablespace & returns patient id | | GET /chart/{patientid}/problems | Returns list of problems for given patient | | GET /chart/{patientid}/allergies | Returns list of allergies for given patient | | GET /chart/{patientid}/medications | Returns list of medication for given patient | |
| Details | DFT: Charge grouping enabled  DFT: When we receive a charge from HybridChart and the patient is not registered in that given provider group, we automatically CPI copy the patient into that provider group. |

## Additional Comments

Please use this section for any additional questions or comments related to this integration.

Scope Approval

I,      , agree to the interface design as described here in this document.

Position:

Date:

# Go-Live Authorization Form

## Continuing Service and Support

Within two weeks after go-live your interface will be transitioned into our daily service and support structure.

As a standard practice, athenahealth continuously monitors all client connections and will notify the contacts specified if an error occurs. All jobs are monitored and automatically restarted if idle.

To contact athenahealth for help or support post go-live, the following resources are available:

1 Integration Monitoring: [IntegrationMonitoringRequests@athenahealth.com](mailto:IntegrationMonitoringRequests@athenahealth.com)

Additionally, it is **required** to provide support contact information for the client and trading partner for use by athenahealth interface support. When possible, general support hotlines and email address are preferred.

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| --- | --- | --- | --- | --- | --- |
| Name | Company | Title | Office Phone | Mobile Phone | Email |
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## Interface Go-Live Signoff

Reference is made to the Athenahealth services agreement (the “Agreement”) entered into by and between athenahealth, Inc. (“Athena”) and the client set forth on the signature page below (“Client”, “you” or “your”). In order to move your interface (or interface change requiring testing) (the “Interface”) into your athenaNet production environment, you must sign off on the functionality of the Interface by execution of this Go Live Authorization Form. Client agrees to fully cooperate with Athena and provide all assistance reasonably necessary for Athena to create, implement and maintain the Interfaces. Client acknowledges that Athena’s performance is contingent on Client’s timely and effective performance of its obligations and understands that the operability of the Interfaces depends on Client’s ability to maintain its own equipment and functionality. Client has obtained or will obtain all consents, licenses, and waivers and has fulfilled all legal obligations that are necessary to allow Athena to create, implement and maintain the Interfaces. It should be understood that additional changes to the scope of the Interface once loaded into athenaNet production will involve additional project work and potentially incur additional costs. In addition, Client acknowledges that moving the Interface to athenaNet production environment may require changes to athenaNet practice settings and in connection with this Go-Live Authorization Form authorizes all required changes in athenaNet.

Upon receipt of this signed form, Athena requires a minimum of 2 business days to move your Interface to go live.

The terms of this Go Live Authorization Form are hereby incorporated into the Agreement and shall become effective upon Client’s signature below. By signing below, Client acknowledges that it is satisfied with the functionality of the Interface set forth below and Client authorizes Athena to enable such Interface to be deployed to athenaNet production.

By: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Print Name:

Position:

Date: