

# you're breaking the mold of healthcare. we know how to help.

By delivering healthcare in new and different ways, you're pioneering the future of healthcare for your patients, providers, and organization. athenahealth can help take your business to the next level.

## Deliver differentiated provider and patient experiences

You're the innovators in healthcare. Delivering unique experiences is critical to your success and we know that no one system can serve every use case. Our core capabilities ensure you have the flexibility to extend our patient engagement, clinical, and practice management workflows based on your business needs. We expose 700+ APIs so clients can easily leverage proprietary and third-party solutions. You can build where it's most important and then to mitigate the costs of innovation, complement larger initiatives with deployments of our partner applications that may already offer the functionality you're looking for. With the athenahealth Marketplace, choose from 260+ third-party solutions across 55 categories covering patient engagement, telemedicine, provider productivity, clinical decision support, and more. By offering a one-stop shop to find HIT capabilities that are pre-vetted and seamlessly connect to our solution, we help you find value in these solutions, faster.

## Seamlessly coordinate care from the start, and as you grow

At its foundation, athenaOne® is a platform with pre-built connectivity across the nation that makes it easy for you to get up and running quickly in your current market and enter new ones fast. We maintain interfaces to 600K+ pharmacies, labs, imaging centers, HIEs, registries, and other healthcare providers. When you join the athenahealth® network, you have access to all of these. Plus, you can also leverage our Patient Record Sharing capability that automatically searches our comprehensive network of care sites, as well as CommonWell and Carequality, to locate a patient's records and surface them directly in your clinical workflow. This helps care teams focus on the patient instead of paperwork. Our out-of-the-box connectivity means you won't get bogged down by the friction in healthcare and can instead spend your valuable time on supporting patients and growing your business.

## Partner with a market leader in security

We're committed to ensuring our infrastructure provides you with the highest-quality experience. This is especially important when it comes to information security. In addition to monitoring our network every minute of every day, dedicated teams specialize in cybersecurity threat and risk management, compliance, security operations, security engineering, secure software development, cloud security, supply chain management, and others. We also recognize that protecting systems and data is not just a cost of doing business, it's also a source of trust and credibility for all our customers. We are involved with the National Institute of Standards and Technology (NIST) in developing national standards for security and privacy. We hold advisory and board positions with industry leaders HITRUST and H-ISAC (Health Information Sharing and Analysis Center). We've been continuously certified through HITRUST since 2013 and work actively with our customers to ensure their patients' data is protected.

## 600K+ Connections

to pharmacies, labs, imaging centers, and other healthcare providers

## 700+ APIs

## 260+ Marketplace Partners

across 55 categories

# athenahealth for Unique Care Delivery

## Why athenahealth

athenahealth delivers the industry's most adaptable, network-enabled service, designed to scale easily with business needs and keep practices on top of industry changes and focused on patient care with a combination of:

**Proven expertise** that delivers an unparalleled customer experience, and can help improve clinical and financial outcomes.

**Modern, nimble technology** that keeps up with the pace of change.

**An open, connected network** that ensures our customers always have access to the best solutions and the right information.

**Insights** from the network that grow richer and more actionable with every provider who joins the platform.

## The scale and scope to support our customers and improve performance

### 160,000+ providers

on our network across all specialties<sup>1</sup>

### Approximately 40% of U.S. population

served by providers on athenahealth<sup>1</sup>

### Over 2 billion data transactions

per month<sup>2</sup>

### 900+ clinical documents

processed, on average, per provider per month<sup>2</sup>

### 660 million+ automated patient messages

delivered per year<sup>3</sup>

## athenaOne

### athenaClinicals®

Our network-enabled EHR service organizes the moment of care to help providers maximize their clinical productivity and spend more time with patients.

### athenaCommunicator®

Our network-enabled patient engagement service delights patients with an improved experience and engages them more fully in their own care—all while eliminating unnecessary practice work.

### athenaCollector®

Our network-enabled practice management service provides scheduling, patient registration, and reporting capabilities, all while simplifying how you get paid.

### athenahealth Platform Services

athenahealth Platform Services empower organizations to rapidly connect proprietary and third-party applications to our platform, so each organization can create a tailored health IT system with differentiated clinical and patient user experiences.

Find out more. Call 800.981.5084 or visit us at [athenahealth.com](https://athenahealth.com).

<sup>1</sup>Based on athenaOne and athenaFlex data as of Q1 2020.

<sup>2</sup>Based on athenaNet data as of Q2 2020.

<sup>3</sup>Based on athenaNet data as of Q1 2020.