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Provider Network Directory

moment of care connections

Enhance your members' referral experience by surfacing in-network providers and relevant data in the moment of care.

athenahealth partners with healthcare organizations of all sizes, curing complexity through technology, insights, and expertise that help them drive better clinical and financial results.

190M
unique patient records[1]

45%
of providers who refer out-of-network say they have a difficult time knowing who is in their network[2]

1/3
of out-of-network referrals could be avoided if providers had access to more robust information about their networks[2]

1. Unique patients for all time (with at least one encounter or claim in athenaOne) as of Mar. 2023
2. 2018 Referral Trends Report: Positioning for Patient Retention

At athenahealth, our vision is to create a thriving ecosystem that delivers accessible, high quality, and sustainable healthcare for all. We are investing heavily in our platform to empower builders to focus on innovation. As a leading EHR, athenahealth is working to enhance the accuracy and efficiency of the referral process by embedding provider directory data directly from our payer partners into the provider workflow in the moment of care.

athenahealth is interested in partnering with you to build a solution that eases the transition of care by connecting members with nearby, relevant providers that accept the member's insurance. By integrating provider directories from our payer partners into referral workflows, we can help inform decision making for member referrals in the moment of care, when it matters most.

Why athenahealth?

- athenahealth is an award-winning EHR and PM/RCM services organization servicing providers across the care continuum (from independent practices to hospitals and health systems).
- We are built on a single-instance cloud-based platform. This means that once the integration is complete, the solution is turned on and instantly accessible to our growing clinical network of providers.
- We are staying current, following HL7 Da Vinci guidelines and consistently evolving our platform.

By combining your valuable provider network directory with our industry leading EHR, we can:

- Reduce out-of-network referrals
- Improve operational efficiency
- Support physician to specialist transition of care
- Promote member satisfaction and retention
- Enhance health quality outcomes

athenahealth can simplify the referral process for members, providers and you. We take our partnership seriously. Be a part of clinical data transparency.

The Provider Network Directory solution is under development by athenahealth. Therefore, product descriptions are subject to change.

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