Provider Network Directory

Enhance your members' clinical experience by surfacing in network provider data in the moment of care.

athenahealth partners with healthcare organizations of all sizes, providing technology, insights, and expertise to help them drive better clinical and financial results.

90M
active patients on athenaOne[1]

45%
of providers who refer out-of-network say they have a difficult time knowing who is in their network[2]

1/3
of out-of-network referrals could be avoided if providers had access to more robust information about their networks[2]

1. in the past 24 m based on Q3 2021 athenaOne data
2. 2018 Referral Trends Report: Positioning for Patient Retention

At athenahealth, our vision is to create a thriving ecosystem that delivers accessible, high-quality, and sustainable healthcare for all. We are investing heavily in our platform to empower builders to focus on innovation. As a leading EHR, athenahealth is working to enhance the accuracy and efficiency of the referral process by embedding provider directory data directly from our payer partners into the provider workflow in the moment of care.

athenahealth is interested in partnering with you to build a solution to ease the transition of care by connecting members with providers based on provider, patient proximity, network affiliation, and patient's insurance. By integrating provider directories from our payer partners into the provider workflow, we can help inform member referrals in the moment of care, where it matters most.

Why athenahealth?

- ✅ athenahealth is an award-winning EHR and PM/RCM services organization servicing providers across the care continuum (from independent practices to hospitals and health systems).

- ✅ We are built on a single-instance cloud-based platform. This means that once the integration is complete, the solution is turned on and instantly accessible to our growing clinical network of providers.

- ✅ athenahealth offers top-notch tools, support services, and distribution for an integrated Provider Network Directory solution for the entire healthcare continuum.

- ✅ We are staying current, following HL7 Da Vinci guidelines and consistently evolving our platform.

Together, we can enhance collaboration through interoperability solutions that ultimately support your organization by providing access to providers in the moment of care.

By combining your valuable network directory with our industry leading EHR, we can:

- Reduce out-of-network leakage
- Improve operational efficiency
- Promote physician to specialist communication of clinical information
- Promote member satisfaction and retention
- Enhance health quality outcomes

athenahealth can simplify the referral process for members, providers, and you. We take our partnership seriously. Be a part of clinical data transparency.

The Provider Network Directory solution is under development by athenahealth. Therefore, product descriptions are subject to change.