

frequently asked questions

easier access to your health information online

Need help?

Read the FAQs below to learn more!

Why am I logging in with athenahealth?

Your provider is using athenahealth to provide you with the easiest way to access your online health information and accounts.

How does this benefit me?

When you log in with athenahealth you can:

- Use a single email and password to access all of your online health accounts at participating doctors' offices.
- Be confident that your private health information is protected by the best available digital security technology.

What changes should I expect to see?

The login screen will look a little different, but all you have to do is enter your current email and password like normal to activate your athenahealth account. No new email or password is needed!

If you're a new patient, your provider's office will send you an email invitation to create your athenahealth account.

Still having trouble?

Try resetting your password by selecting "Forgot password" on the Login page.