



Certified Health IT Transparency and Disclosure Information

2015 Edition

I. Disclaimer

This EHR is 2015 Edition compliant to the criteria listed below and has been certified by an ONC Accredited Certifying Body in accordance with the applicable certification criteria adopted by the Secretary of Health and Human Services. This certification does not represent an endorsement by the U.S. Department of Health and Human Services.

II. Certified EHR Vendor & Product Information

Vendor/Developer Name:	athenahealth, Inc.
Certified EHR Name:	athenaClinicals
Practice Type:	Ambulatory/Inpatient
Previous Certified Version Numbers (CHPL Certification ID):	17.11 (Cert ID: 170038R00)
Latest Version No:	18.3
CHPL Certification ID:	170038R01
Latest Certification Date:	November 2017
Certification Criteria:	<p>The following criteria are certified in all versions listed above unless otherwise specified below:</p> <ol style="list-style-type: none"> 1. 170.315(a)(1): Computerized Provider Order Entry (CPOE) - Medications 2. 170.315(a)(2): CPOE - Laboratory 3. 170.315(a)(3): CPOE - Diagnostic Imaging 4. 170.315(a)(4): Drug-Drug, Drug-Allergy Interaction Checks for CPOE 5. 170.315(a)(5): Demographics 6. 170.315(a)(6): Problem List 7. 170.315(a)(7): Medication List 8. 170.315(a)(8): Medication Allergy List 9. 170.315(a)(10): Drug-Formulary and Preferred Drug List Checks 10. 170.315(a)(11): Smoking Status 11. 170.315(a)(12): Family Health History 12. 170.315(a)(13): Patient-Specific Education Resources 13. 170.315(a)(14): Implantable Device List 14. 170.315(b)(2): Clinical Information Reconciliation and Incorporation 15. 170.315(b)(3): Electronic Prescribing 16. 170.315(d)(1): Authentication, Access Control, Authorization



	<ul style="list-style-type: none"> 17. 170.315(d)(2): Auditable Events and Tamper-Resistance 18. 170.315(d)(3): Audit Report(s) 19. 170.315(d)(4): Amendments 20. 170.315(d)(5): Automatic Access Time-out 21. 170.315(d)(6): Emergency Access 22. 170.315(d)(7): End-User Device Encryption 23. 170.315(d)(8): Integrity 24. 170.315(d)(9): Trusted Connection 25. 170.315(d)(10): Auditing Actions on Health Information 26. 170.315(d)(11): Accounting of Disclosures 27. 170.315(e)(2): Secure Messaging 28. 170.315(e)(3): Patient Health Information Capture 29. 170.315(g)(3): Safety-Enhanced Design 30. 170.315(g)(4): Quality Management System 31. 170.315(g)(5): Accessibility-Centered Design 32. 170.315(g)(6): Consolidated CDA Creation 33. 170.315(g)(7): Application Access - Patient Selection
Clinical Quality Measures:	N/A
Leveraged Software & Content:	athenaCommunicator, FDB MedKnowledge, Healthwise Patient Instructions, Surescripts, Network Time Protocol Daemon (ntpd), Epocrates, Win SCP, Health Language, Mashery, Access GUDID, MSExcel

III. Costs and Limitations

The section below outlines:

(A) Additional types of costs that a user may be required to pay to implement or use the Complete EHR or Health IT Module’s capabilities, either to meet meaningful use objectives and measures or to achieve any other use within the scope of the health IT’s certification.

(B) Limitations a user may encounter in the course of implementing and using the Complete EHR or Health IT Module’s capabilities, either to meet meaningful use objectives and measures or to achieve any other use within the scope of the health IT’s certification.

170.315(a)(10): Drug-Formulary and Preferred Drug List Checks

Types of Costs:
None

Limitations:
Drug formulary information is sourced from Surescripts (<http://www.surescripts.com>) and availability is dependent on the patient's eligibility status with their payer. To obtain a response and ensure accuracy, the appropriate athenaNet insurance package for the patient must be selected and the payer must support electronic eligibility checking.



170.315(a)(11): Smoking Status

Types of Costs:

None

Limitations:

Smoking status options in athenaClinicals are backed by SNOMED-CT codes, which can be accessed through the generation of a CCDA file. For inbound documents, this file can be generated using the XML button. For assistance with the generation of this file for outbound documents, please contact athenahealth through your account manager. athenaClinicals uses Health Language (<http://www.healthlanguage.com>) for updated SNOMED-CT releases.

170.315(a)(12): Family Health History

Types of Costs:

None

Limitations:

athenaClinicals does not support free-text family relations, but does support the following SNOMED-CT-backed family relations: Brother, Daughter, Father, Maternal Aunt, Maternal Grandmother, Maternal Grandfather, Maternal Uncle, Mother's, Paternal Aunt, Paternal Grandmother, Paternal Grandfather, Paternal Uncle, Sister, Son, and Unspecific Relation. athenaClinicals also utilizes SNOMED-CD for family health history.

170.315(a)(13): Patient-Specific Education Resources

Types of Costs:

None

Limitations:

athenaClinicals surfaces patient-specific education resources in the form of patient information orders throughout the ordering workflow. These orders contain links to handouts with content sourced from Healthwise (<http://www.healthwise.org>) that a provider can either print or push to the patient portal.

The InfoButton standard can be used to recommend information by enabling the Patient Education Information link in the Assessment & Plan section of the encounter. This is disabled by default. Clicking the Patient Education link does not support pushing content to the patient portal.

170.315(a)(14): Implantable Device List

Types of Costs:

None

Limitations:



This feature is available upon request through the client's Account Manager. Unique Device Identifiers (UDIs) can be entered by scanning the device label using a barcode scanner. Two-line barcode scanners are not supported. If barcode scanning is not utilized, manual entry of the UDIs is required. Device attributes are retrieved from the FDA's Global Unique Device Identification Database (GUDID - <https://accessgudid.nlm.nih.gov/>) in real time. Information will only display if data exists and can be retrieved from GUDID.

170.315(b)(3): Electronic Prescribing

Types of Costs:

None

Limitations:

Electronic prescriptions are routed to pharmacies via Surescripts (<http://www.surescripts.com>). To ensure all Controlled Substances prescriptions are electronically routed through Surescripts, providers must enroll with ePrescribe Controlled Substances (EPCS). EPCS requires validation of a provider's DEA number and approval by another trusted user within the practice. Following enrollment, EPCS-enrolled providers must complete a two-factor authentication upon signing orders, which includes their athenaNet password and a passcode from a hard token.

170.315(d)(1): Authentication, Access Control, Authorization

Types of Costs:

None

Limitations:

Athena clients are responsible for defining and administering users as part of the standard implementation process, which includes granting security permissions. Clients can utilize default roles or craft their own roles. Athena supports single sign-on through SAML 2.0 for clients who wish to use external authentication methods. Two-factor authentication is required for e-Prescription of controlled substances.

170.315(d)(2): Auditable Events and Tamper-Resistance

Types of Costs:

None

Limitations:

Users do not have the ability to disable logging of auditable events. Print action events will only be recorded as such when a print link is embedded in the software, which can be done through client request. Where there is no print link embedded in the software, printing via web browser will be logged as user "access," even if the user prints the web page.

170.315(d)(3): Audit Report(s)

Types of Costs:

Clients may request customized reporting beyond Athena's standard reporting at an additional cost.



Limitations:

Users do not have the ability to disable logging of auditable events. To view all possible audit events in a report, the user must have access to all available "Provider Groups." Reports are only sortable in a CSV format.

170.315(d)(5): Automatic Access Time-out

Types of Costs:

None

Limitations:

All athenaNet users are subject to a default access time-out. The time-out has limited adjustability by authorized users.

170.315(d)(6): Emergency Access

Types of Costs:

None

Limitations:

Authorized users must have their user privileges configured to be granted temporary emergency access.

170.315(d)(7): End-User Device Encryption

Types of Costs:

None

Limitations:

Applications within the scope of athenaClinicals do not utilize end user device-based storage.

170.315(d)(8): Integrity

Types of Costs:

None

Limitations:

SHA-2 hashing algorithms are supported for the hashing of Direct messages.

170.315(d)(9): Trusted Connection

Types of Costs:

None



Limitations:

Under athenaClinicals' current certification, Secure Messaging (170.315(e)(2)) and Application Access - Patient Selection (170.314(g)(7)) utilize AES-128 or better for encryption and SHA-2 for signatures. Athena's patient portal utilizes TLS version 1.2 communications security.

170.315(d)(10): Auditing Actions on Health Information

Types of Costs:

Clients may request customized reporting beyond Athena's standard reporting at an additional cost.

Limitations:

Users do not have the ability to disable logging of auditable events. To view all possible audit events in a report, the user must have access to all available "Provider Groups." Reports are only sortable in a CSV format.

170.315(e)(2): Secure Messaging

Types of Costs:

None

Limitations:

Inpatient Secure Messaging for athenaClinicals for Hospitals and Health Systems is available upon request through a Client's Account Manager.

170.315(e)(3): Patient Health Information Capture

Types of Costs:

None

Limitations:

Patient-provided health data (e.g., Health History Forms, social history including tobacco use) submitted through the patient portal by patients or their authorized representatives must be reviewed and approved by clinicians prior to being applied to the patient's health record.

170.315(g)(3): Safety-Enhanced Design

Types of Costs:

None

Limitations:

For more information, please refer to athena's Customized Common Industry Format Template for Electronic Health Record Usability Testing report, available at <https://chpl.healthit.gov/#/product/9574>.



170.315(g)(4): Quality Management System

Types of Costs:

None

Limitations:

Athena's Quality Management System referenced ISO 9001 for athenaClinicals.

170.315(g)(5): Accessibility-Centered Design

Types of Costs:

None

Limitations:

For more information, please refer to athena's Customized Common Industry Format Template for Electronic Health Record Usability Testing report, available at <https://chpl.healthit.gov/#/product/9047>.

170.315(g)(6): Consolidated CDA Creation

Types of Costs:

None

Limitations:

In all cases where a Consolidated Clinical Data Architecture (CCDA) file is created to meet Meaningful Use requirements, CCDA Creation Performance ensures document-template conformance, vocabulary conformance, and completeness verification for the data defined in the Common Clinical Data Set.

170.315(g)(7): Application Access - Patient Selection

Types of Costs:

None

Limitations:

Access to APIs requires that users register with athena's More Disruption Please (MDP) developer portal. There are no additional costs associated with registration. For more information, please reference https://developer.athenahealth.com/files/MU3_API_documentation.pdf. The MDP developer portal registration is available at: <https://developer.athenahealth.com/>.