



# **athenaCommunicator (Inpatient) 2014 Edition Certified Health IT Costs and Limitations**

## I. Disclaimer

This Modular EHR is 2014 Edition compliant to the criteria listed below and has been certified by an ONCAccredited Certifying Body in accordance with the applicable certification criteria adopted by the Secretary of Health and Human Services. This certification does not represent an endorsement by the U.S. Department of Health and Human Services.

## II. Certified EHR Vendor & Product Information

Vendor/Developer Name:	athenahealth, Inc.
Certified EHR Name:	athenaCommunicator
Practice Type:	Inpatient
Previous Certified Version Numbers (CHPL Certification ID):	14.5 (Cert ID: 140188R00) 14.6 (Cert ID: 140188R01) 14.7 (Cert ID: 140188R02) 14.8 (Cert ID: 140188R03) 14.9 (Cert ID: 140188R04) 14.10 (Cert ID: 140188R05) 14.11 (Cert ID: 140188R06) 14.12 (Cert ID: 140188R07) 15.1 (Cert ID: 140188R08) 15.2 (Cert ID: 140188R09) 15.3 (Cert ID: 140188R10) 15.4 (Cert ID: 140188R11) 15.5 (Cert ID: 140188R12) 15.6 (Cert ID: 140188R13) 15.7 (Cert ID: 140188R14) 15.8 (Cert ID: 140188R15) 15.9 (Cert ID: 140188R16) 15.10 (Cert ID: 140188R17) 15.11 (Cert ID: 140188R18) 15.12 (Cert ID: 140188R19) 16.1 (Cert ID: 140188R20) 16.2 (Cert ID: 140188R21) 16.3 (Cert ID: 140188R22) 16.4 (Cert ID: 140188R23) 16.5 (Cert ID: 140188R24) 16.6 (Cert ID: 140188R25) 16.7 (Cert ID: 140188R26) 16.8 (Cert ID: 140188R27) 16.9 (Cert ID: 140188R28) 16.10 (Cert ID: 140188R29) 16.11 (Cert ID: 140188R30) 16.12 (Cert ID: 140188R31) 17.3 (Cert ID: 140188R32) 17.7 (Cert ID: 140188R33) 17.11 (Cert ID: 140188R34) 18.3 (Cert ID: 140188R35) 18.7 (Cert ID: 140188R36) 18.11 (Cert ID: 140188R37)
Latest Version No:	19.3
CHPL Certification ID:	pending
Latest Certification Date:	November 2017
Certification Criteria:	<p>The following criteria are certified in all versions listed above unless otherwise specified below:</p> <p>Modular EHR Certification</p> <ol style="list-style-type: none"> <li>170.314(e)(1) VIEW, DOWNLOAD, AND TRANSMIT TO 3RD PARTY</li> </ol>





	2. 170.314(g)(1) AUTOMATED NUMERATOR RECORDING 3. 170.314(g)(4) QUALITY MANAGEMENT SYSTEM
Clinical Quality Measures:	N/A
Leveraged Software & Content:	athenaClinicals, FDB Med Knowledge, Healthwise Patient Instructions, Network Time Protocol Daemon (ntpd)

### III. Costs and Limitations

The section below outlines:

(A) Additional types of costs that a user may be required to pay to implement or use the Complete EHR or Health IT Module’s capabilities, either to meet meaningful use objectives and measures or to achieve any other use within the scope of the health IT’s certification:

(B) Limitations a user may encounter in the course of implementing and using the Complete EHR or Health IT Module’s capabilities, either to meet meaningful use objectives and measures or to achieve any other use within the scope of the health IT’s certification.

#### 170.314(e)(1): View, download, and transmit to a 3rd party with edge protocol testing

##### **Types of Costs:**

None

##### **Limitations:**

The athenaCommunicator patient portal has been tested for Web Content Accessibility Guidelines compliance. Limitations of the available WCA G testing tools, however, prohibits testing of every browser that a patient might choose to use. Users should bring any issues discovered with browsers to athena’s attention so that we may promptly address these concerns.

To utilize the “Download” feature, which lets patient portal users download their health data, a PDF reader such as Adobe Acrobat is required to view the downloaded documents. Additionally, for use of Microsoft HealthVault and Direct messaging through the “Transmit” feature in the athenaCommunicator Patient Portal, athenahealth provides an interface vendor and interface message configurations for the practice’s interface context definition. After securely transmitting the message from the patient portal, the patient can log into HealthVault and view the secure messages that were transmitted.

Because the athenaCommunicator patient portal is highly configurable, the settings controlling the enablement or disablement of key features are protected by various systemic processes. Such features could become temporarily disabled if users make detrimental changes to the settings.

#### 170.314(g)(1): Automated numerator recording



**Types of Costs:**

None

**Limitations:**

athenaCommunicator supports numerator only calculation for the View, Download, Transmit, Timely Access, and Secure Messaging measures for enterprise needs. Practices should reach out to their Customer Success Managers for additional information.

**170.314(g)(4): Quality management system**

**Types of Costs:**

None

**Limitations:**

athena's Quality Management System referenced ISO 9001 for athenaCommunicator.