



# Watch: Improve patient pay from start to finish

By Gale Pryor | October 5, 2016

In 2016, the average annual deductible in an employee-sponsored health plan was \$1,478, up 12 percent from the previous year. Those rising costs can burden patients – and they can strain the collection process for medical organizations large and small.

Sometimes, it helps to take things step by step. Here's how Mid-Maryland Musculoskeletal Institute, one of the high-performers in the athenahealth network, improves patient payment collection and other administrative operations.



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